

North Vancouver Community Associations Network (NVCAN)

Notes from Shirtsleeves Meeting with Mayor/Council

Date: Wednesday June 28, 2017
Location: DNV Hall, 355 Queens St W
Time: 7:00 pm – 9:00 pm

PRESENT:

Community Association representatives:

John Miller (chair)	Lower Capilano
Babs Perowne (secretary)	Woodcroft
Diana Belhouse	Delbrook & SOS
Eric Godot Andersen	Blueridge
Irene Davidson	Norgate Park
Jane Chersak	Norwood/Queens
John Hunter	Seymour
Karen Barnett	Seymour
Stuart Porter	Maplewood
Val Hammerberg	Maplewood
Val Moller	Woodcroft
Barry Fenton	Blueridge
Brian Platz	Edgemont & Upper Capilano
Chloe Hartley	Strathcona
David Knee	Norgate Park
Lyle Craver	Lynn Valley
Peter Thompson	Edgemont & Upper Capilano

Mayor/Council members:

Richard Walton
Lisa Muri
Jim Hanson

REGRETS:

Corrie Kost	Edgemont & Upper Capilano
Katherine Fagerlund	Deep Cove
Margaret Fraser	Lynn Valley
Sharon Porter	Maplewood
Chris Sallis	Strathcona
Paul Tubb	Pemberton Heights

- 1. Welcome** John Miller welcomed Mayor, Councillors and CA members.
- 2. Approve Agenda Topics.** The topic list was accepted.
- 3. Discussions:**
 - a) Members described NVCAN's replacement of FONVCA with the goal of working with the Mayor/Council and DNV staff as a reactivated group.

- b) One request to Mayor/Council is to add a link to the District's website for NVCAN and the Community Associations. The objective is to broaden the reach into the communities and facilitate DNV communications.
 - c) A discussion raised the possibility of reinstating the District's telephone list to the website. Mayor Walton pointed out that the single entry point through Reception was proving beneficial in cutting down complaints about unanswered calls. Staff holidays, reassignments or changes had meant direct calls/emails sometimes went unanswered.
 - d) A discussion about improving communications explored the possibility of using NVCAN and the Community Associations as an early reviewer of messages to the general public (e.g. rollout of the garbage cart program).
 - e) It was noted that the DNV website had many improvements (e.g. Geoweb, videos and webcasts of meetings). It raises the possibility of enhancing the use of Geoweb with items such as road advisories. The various locations under development on the OCP also needed more timely updates with developers' plans. One irritant is the lengthy download time for Council agendas and the necessity to download an agenda only to learn the meeting has been cancelled.
 - f) The new policy/practice of having DNV staff introduced at the start of Public Information Meetings is appreciated. It reassures the public that their voices are being heard when they are aware that staff are present.
 - g) Many long term relationships between Mayor/Councillors exist with Community Association members. However, identifying/attracting newcomers to become involved in their communities remains a challenge. More outreach programs (eg social media, standard media) advertising opportunities could be considered.
- 4. Adjournment.** The meeting adjourned at 8:58 pm